



Coronavirus Clinical Practice Recommendations for
Virtua Health Affiliated Practices

Updated 3/19/2020



Agenda & Panelists

- Introductions
- Current State of Events
- Surge Preparedness
- CMS Waivers
- Q & A



Dr. Tarun Kapoor
SVP Clinical Integration
President, VPP

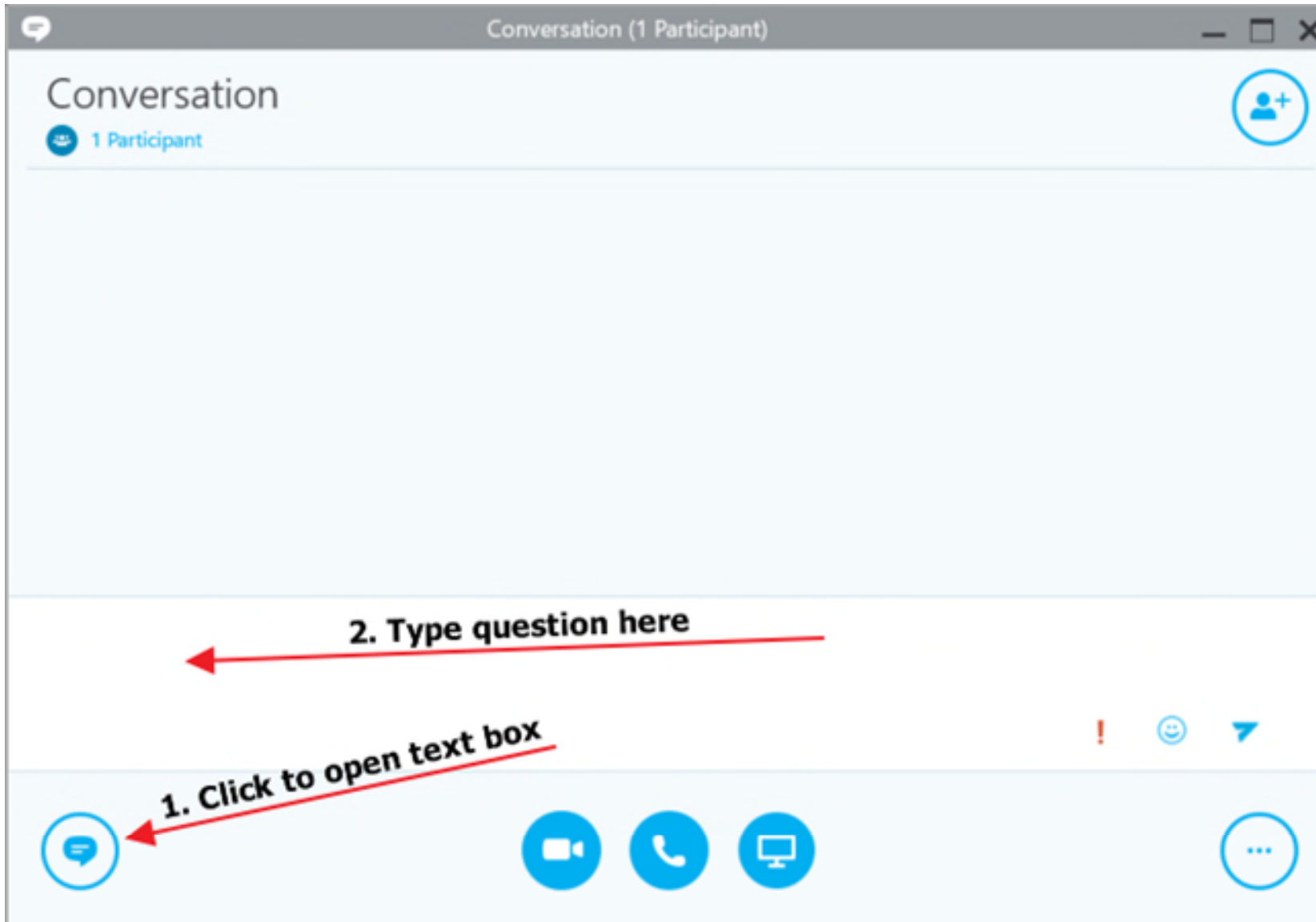


Dr. Andy Cohen
Medical Director, VPP



Elliott Wilson
Director, Digital Health

Best Way to Ask a Question



What We Know as of 3/19/2020 8 AM- Global



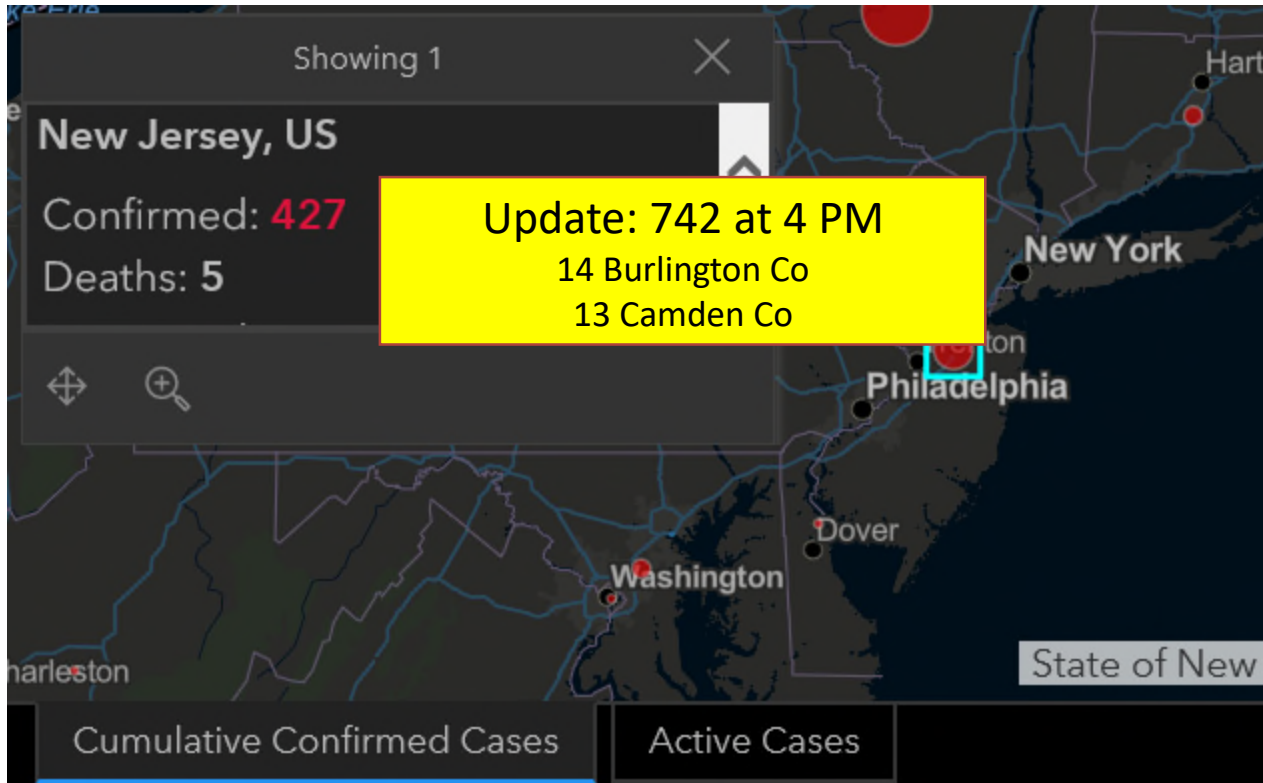
What We Know as of 3/19/2020 8 AM – National



3/16/20 numbers:
Exponential Growth



What We Know as of 3/19/2020 – Regional



NJ NEW Cases

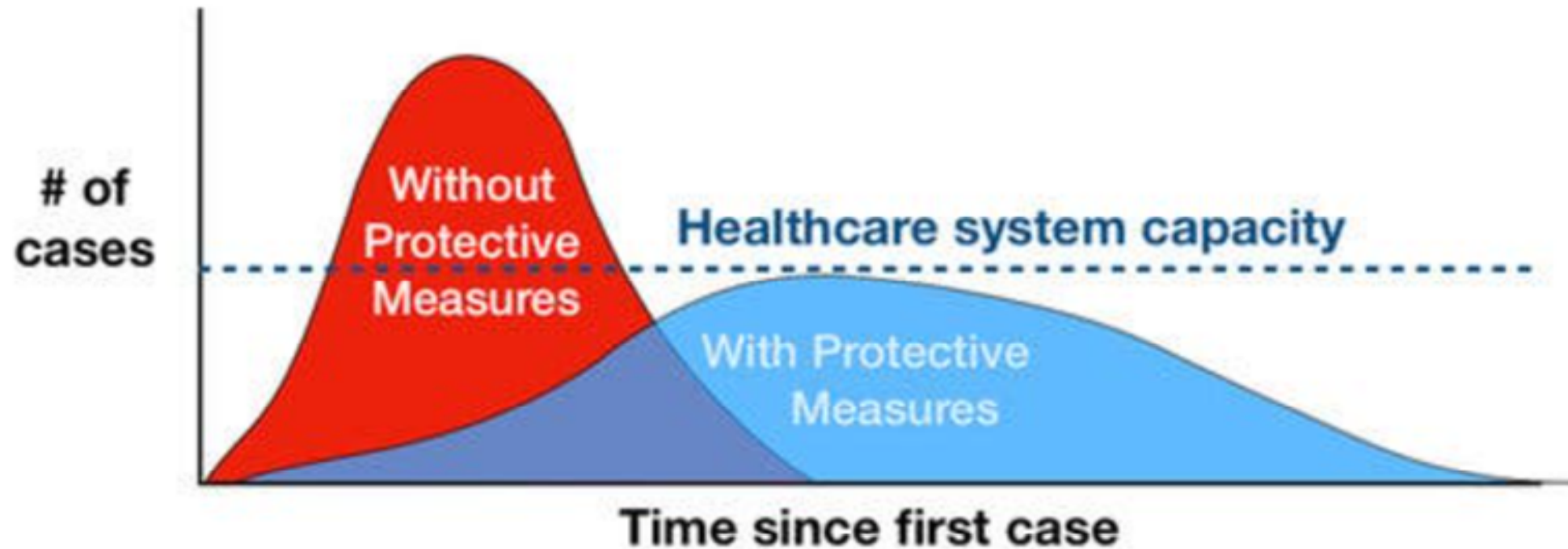
3/17 – 80
3/18 – 160
3/19 – 318

Virtua Cases

38 as of 730 AM 3/19/20

- 23 Voorhees

Flattening the Curve



Adapted from CDC / The Economist

Surge Preparedness

- Areas of Focus:
 - Safety of Patients
 - Protection of Employees/Medical Staff
 - Throughput
- Key Action Items
 - Community Partnerships
 - Limiting Unnecessary
 - Maximizing Technology

Virtua Recap of Activities to Date

- Updated Virtua Facility Visitor Guidelines for 3/16/20
 - No visitor/no access policy for inpatient and outpatient with following exceptions
 - Terminally-ill
 - Laboring Mothers
 - NICU
 - Pediatric Patients
 - Same Day Surgeries
- Suspension of Elective Surgery in Virtua Acute Care effective Tuesday, March 17th

Virtua Recap of Activities to Date

Virtua has implemented policy to suspend all non-essential business travel for all Virtua employees through the end of March

Any Virtua Medical Staff Member (employed or independent) who has traveled internationally are required

1. Record temperature on arrival home from travel
2. Call hotline at 609-444-2828 upon first temperature check
3. There will be at least two days required of monitoring (checking temperature twice a day) before returning to work and if asymptomatic. Clinician must contact 609-444-2828 prior to returning into a Virtua facility

Any Virtua Medical Staff Member who is experiencing any flu-like symptoms, including cough, fever, or shortness of breath also must contact 609-444-2828 before entering a Virtua facility

PPE Shortage Concerns for Private Practices

- In Virtua's interactions with the local officials, we have been advised to communicate the following to private physician practices experiencing PPE shortages and are unable to obtain this equipment through your normal supply chain:
 - document the type and number of items required (2 boxes isolation masks, 4 boxes large gloves, etc)
 - provide documentation from normal supply chain (backorder notice, out of stock notice, etc)
 - send a request to **both** the county health department as well as the county OEM asking them to submit a request to the state for supplies once stockpiles become available.
 - County Health Department contacts can be found at: <https://www.naccho.org/membership/lhd-directory?searchType=standard&lhd-state=NJ#card-filter>
 - County Offices of Emergency Management can be found at: <http://ready.nj.gov/about-us/county-coordinators.shtml>

CMS waivers

SNF Waiver, effective 3/13/20

Therefore, SNF care without a 3-day inpatient hospital stay will be covered for beneficiaries who experience dislocations or are otherwise affected by the emergency, such as those who are (1) evacuated from a nursing home in the emergency area, (2) discharged from a hospital (in the emergency or receiving locations) in order to provide care to more seriously ill patients, or (3) need SNF care as a result of the emergency, regardless of whether that individual was in a hospital or nursing home prior to the emergency.

CMS waivers

HIPPA/TeleHealth Waiver, effective 3/17/20

- Telehealth Waivers
 - White House has waived telehealth restrictions
 - Allows for Original Medicare billing for visits completed through telemedicine without geographic and originating site restrictions
 - Only allows for established patients seen within the last 3 years
 - Situationally specific not diagnosis specific to the Covid-19 pandemic
- HIPAA Waivers
 - HIPAA has been waived to allow providers in good faith, treat their patients through non-HIPAA compliant systems like Google Duo and Face Time – Commercial Payers
 - We are seeing more and more commercial payers putting out guidance that they are waiving co-pays and co-insurance for their members
 - Most commercial payers have at this time approved telemedicine encounters as billable
- Understand Implications

Virtua Telemedicine Response

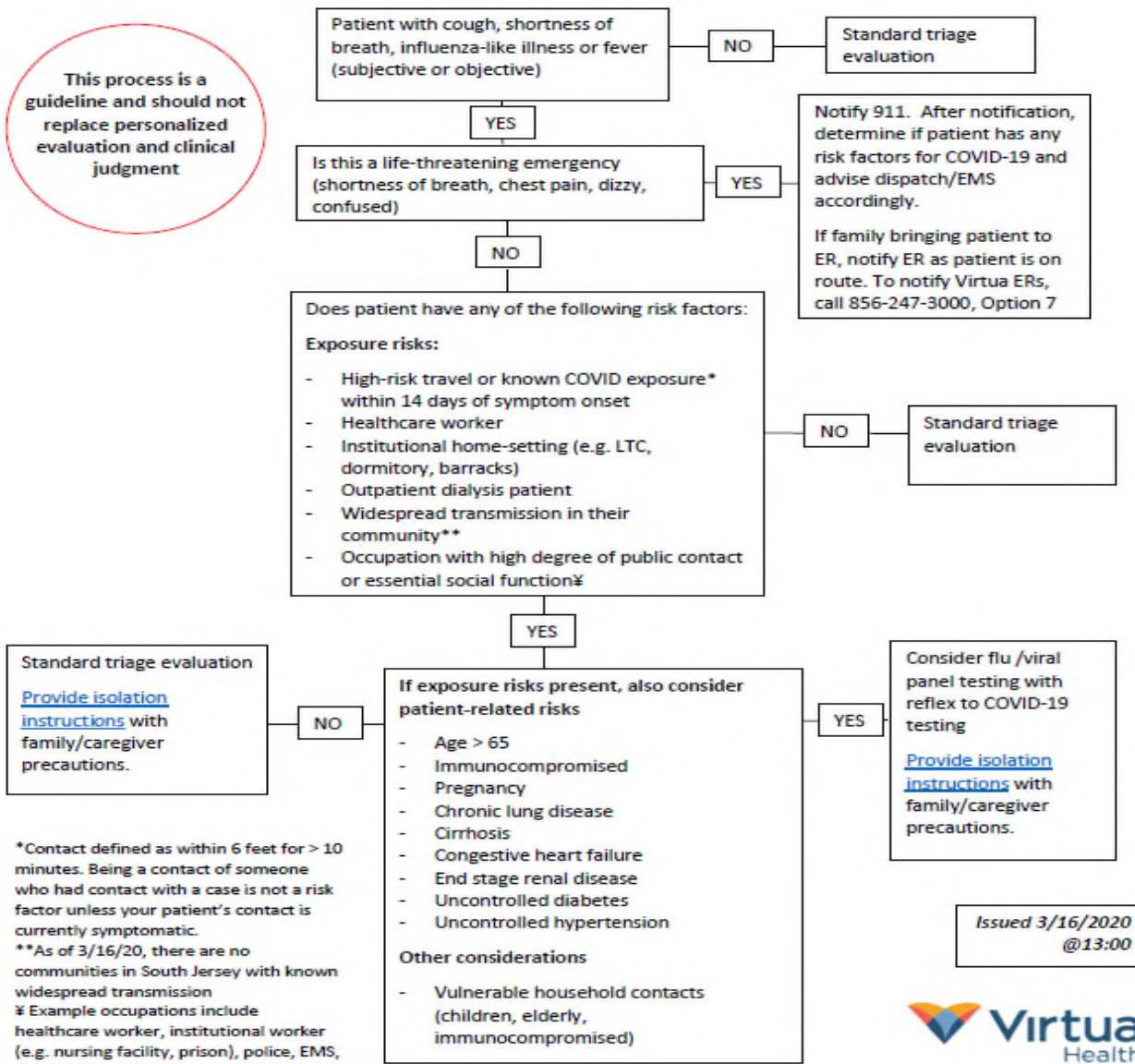
- Creating a Covid-19 team of telemedicine providers
 - Mobilizing clinicians who are off shift, or in isolation to pick up on-demand telemedicine calls
 - Beginning to ramp this up to greater capacity
- Converting our VMG practices to move most scheduled patient encounters to telemedicine
- This process begins on Monday and will continue for a number of weeks
- Employed Clinician only at this point.



Latest
Algorithm

Virtua Health Recommended COVID-19 Outpatient Practice Screening Process for Symptomatic Outpatients

This process is a guideline and should not replace personalized evaluation and clinical judgment



*Contact defined as within 6 feet for > 10 minutes. Being a contact of someone who had contact with a case is not a risk factor unless your patient's contact is currently symptomatic.
 **As of 3/16/20, there are no communities in South Jersey with known widespread transmission
 ‡ Example occupations include healthcare worker, institutional worker (e.g. nursing facility, prison), police, EMS, public transit operator, teacher, etc

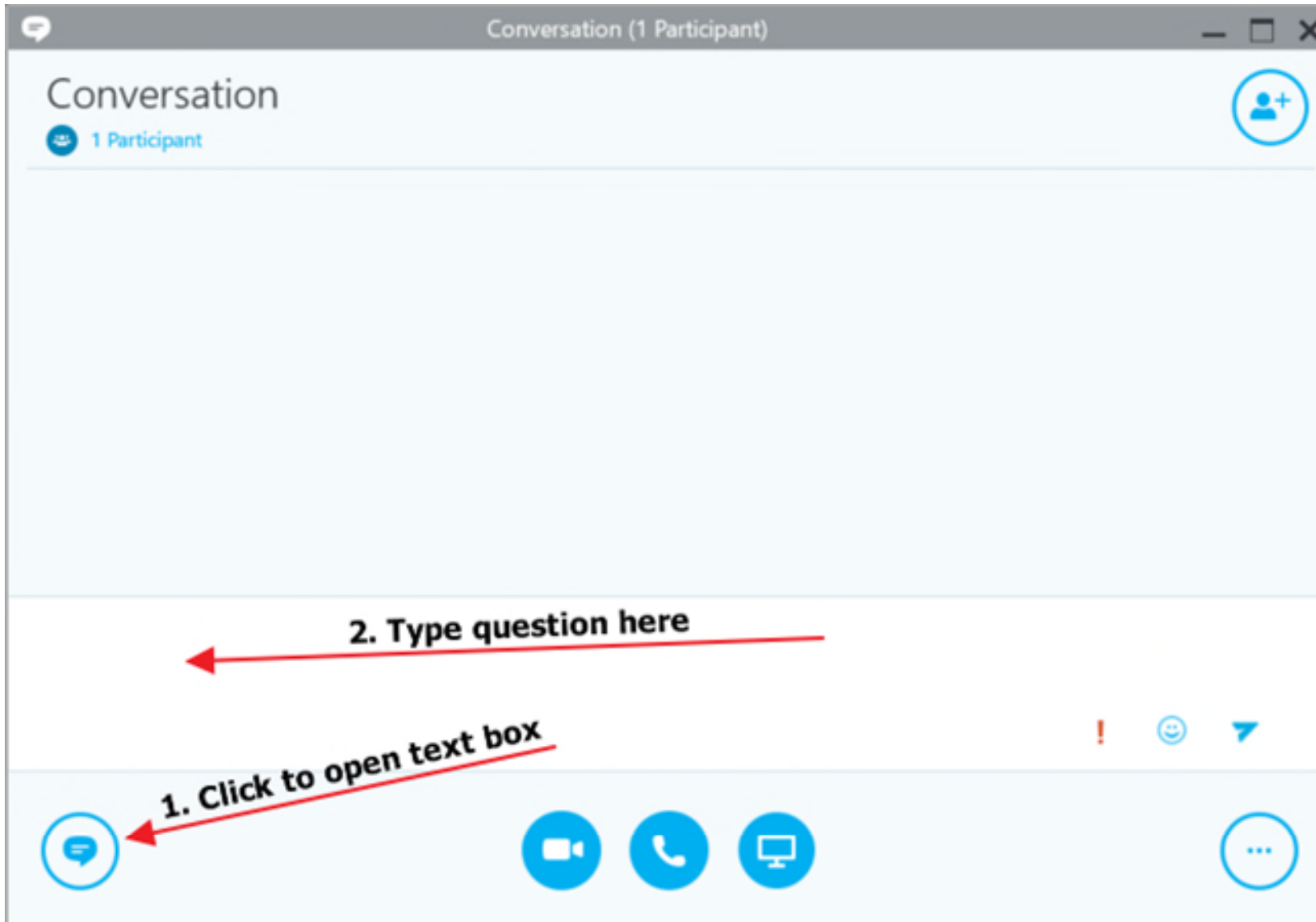
Issued 3/16/2020 @13:00





Question and Answer Session

Best Way to Ask a Question





Resources for Virtua Affiliated Clinicians

digital411.virtua.org



Home | Administration

Go

DIGITAL 411



Video Quick Tips and Education

Tech Support and Requirements

Report a Problem

ONEVirtua 2020

Coronavirus Update

Digital 411 Access

Featured Items

Additional Resources



My-EOP™

Instructions to download the My-EOP™ mobile application:

If you already have My-EOP downloaded, skip to step 4.


1. Search for My-EOP (or myeop) in the “App Store” (Apple iOS) or the “Play Store” (Android devices).



Note for iPad users: Select “iPhone Only” as a search limit in the App Store.

Apple:
<https://itunes.apple.com/us/app/my-eop/id818004891?mt=8>

Android:
<https://play.google.com/store/apps/details?id=com.gcckc.myeop>

2. Install My-EOP on your device.
 - Accept app permissions.
3. Open My-EOP.
 - Accept the terms and conditions.
4. Click on the menu button (), find a plan.
5. Enter your search term: **virtuaeop**
6. Once your plan is displayed, click on the plan to download.
7. To gain access to the download, you’ll be asked for your password.
Your password is **Virtua1** (CASE SENSITIVE)



Once the file is downloaded, you may enter the plan. From that point forward, when you open My-EOP, you will see that plan on your available plan list.

Thank You and Stay Safe

